

Katarzyna Krempa (known as Kasia) **Independent Speech and Language Therapist**

MSc, CertMRCSLT, MASLTIP, Reg HCPC

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Privacy Policy

1. Who am I

I am Katarzyna Krempa (known as Kasia), an Independent Speech and Language Therapist registered with the Royal College of Speech and Language Therapists (RCSLT) and the Health and Care Professions Council (HCPC). I am committed to protecting the privacy and confidentiality of all clients, children and families I support.

2. What Information Do I Collect

When your child is referred for speech and language therapy or assessment to me, I need to collect and process both personal data and special category data to provide appropriate care.

Personal data may include:

- Child's name, date of birth, and address
- Contact details for parents/carers (e.g. mobile number, email)
- Details of persons with parental responsibility

Special category data may include:

- Medical history and health information
- Developmental and educational reports
- Ethnicity and cultural background
- Relevant reports from GPs, schools, NHS services, or other professionals involved in the child's care

This information is collected directly from you and/or from third parties involved in your child's care (e.g. school staff, healthcare providers, NHS speech and language therapy service).

3. Why I Collect Your Information

I collect this information to:

- Provide tailored speech and language therapy support
- Understand your child's needs in context
- Coordinate care with other professionals
- Ensure your child's safety and wellbeing

The lawful basis for processing data is legitimate interest under Article 6 of the UK GDPR. Special category data is processed under Article 9, for the provision of health-related services.

4. How Your Information is Stored and Shared

Your child's records are stored securely in line with HCPC, RCSLT, and the Data Protection Act 2018 requirements. Records may be:

- Paper-based, stored securely
- Electronic, processed using Writeupp (a secure third-party system)
 - o Writeupp Privacy Policy: https://www.writeupp.com/privacy-policy/
 - o Security details: https://www.writeupp.com/secure/

Information is shared only with professionals who are directly involved in your child's care, and only with your informed consent, unless there is a legal obligation or serious safeguarding concern.

Information is securely shared via Egress, an encrypted email system: https://www.egress.com/legal/website-privacy

All data is stored and processed within the UK/EU.

5. Your Data Protection Rights

Under data protection law, you have the following rights:

- **Right to access** Request copies of personal information held about you or your child
- **Right to rectification** Request corrections to inaccurate or incomplete data
- Right to erasure Request deletion of your data in specific circumstances
- **Right to restrict processing** Request limits on how data is used
- **Right to object to processing** Object to the use of your data in some cases

These rights can be exercised without charge. I will respond to any requests within one month.

To make a request, contact: <u>katarzyna.krempa.slt@gmail.com</u>

6. How to Complain

If you are concerned about how your data is handled, please contact me first at: katarzyna.krempa.slt@gmail.com

If you remain unsatisfied, you can contact the Information Commissioner's Office (ICO):

Information Commissioner's Office

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Helpline: 0303 123 1113

www.ico.org.uk

KKrempa

Policy last updated: 01/04/2025

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